



The Application Management Experts

EBS Development Services

Business applications do not always provide you with the functions and processes you need to carry out your daily tasks. You may require some minor ‘tweaks’ to the system, major enhancements, reporting or interfaces to third party systems. With the time and effort invested in your production applications, you want to make sure any development work being done is professional, well documented and completed by resources with extensive experience.

At TriCore we have a dedicated team of experienced EBS developers that can work with you from scoping out the requirement, making recommendations based on best practices and delivering a quality product that will meet your exact needs. Our resources are located both in the US and in our offshore office in Gurgaon, India. We can work with you in a true on-site project based model or in a mixed model where you have a more cost effective offshore development effort that is overseen by our senior level developers in the US.

Whether you engage with TriCore in an on-site project based delivery model or leverage our Development as a Managed Service approach, our senior level US based development resources will provide:

- Technical Project Management
- Participation in Requirements Analysis
- Detailed Solution Design
- In Depth Code Review
- Oversight for the Entire Engagement

Our EBS development team has seamless integration across TriCore’s other service delivery teams. They work closely with our Professional Services team and our Applications Support group on technical development and testing. Key areas of collaboration are:

- Requirements Analysis (from a business process perspective)
- Solution Design
- Unit / Integrated Testing

They will also work closely with your DBA resources on promoting custom objects to your production environment. Every task is done after receiving your approval and working within your change control processes.

TriCore Provides:

- On-Site Development
- Development as a Managed Service
- Complete Solutions
- Off-Shore Development Resources

Strategic Partnerships





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**TriCore has the
experience to help you
with your critical
development efforts**

On-Site Development

TriCore has assembled a dedicated team of experienced individuals whose collective knowledge covers the entire development effort around the Oracle Applications. Our US based resources have an average of 10 years of experience and have participated in a number of projects.

Our knowledge and experience is second to none and we can work with you in:

- Full Implementation Projects (new or re-implementation)
- Upgrade Projects (migrations from earlier releases)
- Individual Tech Development Projects (3PL, logistics, EDI, web integration, etc)
- Reporting Solutions

Development as a Managed Service

Many times customers will have a long list of development efforts that need to be completed.

These can consist of many small projects, a few large projects or a combination of the two. In our Development as a Managed Service we will work with you to scope out a pre-defined development effort per month, help you to prioritize your list of development tasks and work with your team to solution them based on a priority basis. Each development task will be approved by you before work is done and will follow your change control processes for proper testing, validation and migration to PROD.

Complete Solutions

Our development resources will work with your team to identify your exact requirements, make recommendations based on best practices (as needed) and deliver a solid solution.

Off-Shore Development Resources

Our Off-Shore development team has an average experience of 8 years and brings with them technical experience in all different tech stacks used by Oracle EBS including SQL, PL/SQL, Forms, Reports, BI Publisher, Discoverer, OA Framework, Workflow Builder and Message Designer. Our Off-Shore team also works a schedule that allows them a two hour overlap with the US team so we can collaborate on development efforts. This is done on a daily basis and is key to making sure there is no gap in knowledge transfer from US to Off-Shore and to discuss any potential issues or questions that have come up.